



A patient's guide to the

# Chaplaincy Service





Where mercy, love and pity dwell,  
There God is dwelling too



## About the Chaplaincy Service

The Chaplaincy Service seeks to offer staff, patients and visitors of any denomination or faith, a focus for their spiritual and religious needs or the hospital chapel, as a quiet place to reflect or pray.

Sometimes people feel anxious when coming into hospital and may need to be reassured. The Chaplaincy Service is here to listen and offer support. The chaplain will respect your privacy and any confidences you share.

Please contact a member of the chaplaincy team directly or ask a member of staff to do so.

### By request

A chaplain is also available to offer the following:

- Anointing of the sick
- Reconciliation
- Bedside Holy Communion
- Private prayer
- Someone to talk with
- Last rites

## **About the chaplains**

The lead chaplain is on site from Tuesday to Thursday and can be contacted on 020 8954 2300, extension 5426.

Please ask a member of staff to contact the lead chaplain on your behalf. The lead chaplain is also on call for emergencies.

### **Roman Catholic**

A Roman Catholic priest from St William of York, Stanmore, visits patients by request on Saturday mornings.

In an emergency, the Roman Catholic priest can be contacted on 020 8954 1299. Alternatively you can ask the Church of England chaplain or a member of staff to contact the Roman Catholic priest on your behalf.

### **Christian**

Lay chaplains visit wards on a weekly basis.

## **Other faiths**

The Jewish or Muslim lay visitor comes by request. Their telephone numbers are in the ward's religious directory. Please ask the Church of England chaplain or a member of staff to contact them for you, if necessary.

If you wish to see a representative of any other faith, please ask a member of staff who will put you in contact with the appropriate person, alternatively you can contact the chaplaincy office on 020 8954 2300, extension 5426. Also, please refer to the religious directories on all wards.

## **About the hospital chapel**

The hospital chapel is located in front of the Jubilee Rehab Centre, next to the Clinical Engineering Department.

It is open every day from approximately 06:15 to 19:00 and can be used as a quiet place for reflection or prayer.

A Church of England Communion Service is held every Thursday at 12.45pm. All are welcome to attend.

If you have any comments about this leaflet or would like it translated into another language/large print, please contact the Clinical Governance Department on 020 8909 5439/5717.

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