

# Patients & Visitors

Welcome to the Royal National Orthopaedic Hospital NHS Trust. We are a specialist orthopaedic trust with an international reputation for the quality of services that we provide for our patients. We are committed to ensuring that you have a good experience and receive safe care whilst you are with us.

In this section of the website, you will find information to help you plan your visit to the hospital, including how to get to our Stanmore and Bolsover Street centres, information about our wards and guidance on how to make a complaint or give us your feedback.

## RNOH Patient Guide

Please go to the [RNOH Patient Guide](#) for information on coming into the RNOH. It covers your patient journey from admission, your stay and discharge, and the various support and diagnostic services such as therapies, MRI, X-ray and ultrasound.

## Patient information guides

A range of patient information guides, including guides to admission and guides for patients awaiting or post surgery, can be downloaded from the [patient information guides](#) page. See also the [rehabilitation guidelines](#).

## Patient visiting times

Patient visiting times for the Trust vary depending on the ward you wish to visit. Details of wards, including visiting times, can be found on the [ward profiles pages](#). Alternatively, please call the ward directly on telephone number 020 3947 0100.

## Outpatient consultation

When we receive your initial referral, you will be allocated to a [consultant](#) who will follow you throughout your treatment. However, as the RNOH is a teaching hospital you may not necessarily see the same doctor each time, but the one you see will always be familiar with the details of your previous visits. Please be assured that your treatment is always guided by the consultant in charge of your care.

© *Royal National Orthopaedic Hospital Trust, Brockley Hill, Stanmore, Middlesex HA7 4LP. Tel: 020  
3947 0100*