

# Patients & Visitors

## Coming to RNOH Stanmore



The Royal National Orthopaedic Hospital has two outpatient departments. One is located at Stanmore, Middlesex. Please report to the reception desk. The receptionist will check you in, update your personal information and direct you to x-ray if required.

[Coming to RNOH Stanmore](#)

## Ward profiles



Find out about the Wards at RNOH Stanmore including:

- Visiting Hours
- Contact Information
- Meal Times
- Ward Facilities
- General Ward Information

Ward profiles

## **Advice and support**



The Patient Advice and Liaison Service (PALS) offer confidential advice, support and information on health-related matters. They provide a point of contact for patients, their families and their carers.

Advice and support

## **Patient information guides**



A range of Patient Information Guides for Adults, Children and Young People, including guides to admission and guides for patients awaiting or post surgery.

[Patient Information Guides](#)

## **Coming to RNOH Bolsover Street**



The Royal National Orthopaedic Hospital has two outpatient departments: one located at Bolsover Street, central London. Bolsover St does not provide parking facilities. The nearest tube stations are Great Portland St station Warren St. and Regents Park

[Coming to RNOH Bolsover Street](#)

## **Bolsover facilities**



When you arrive, please go straight to reception unless otherwise instructed. There are two WCs on this floor, one of which is accessible and contains a baby changing facility.

Bolsover facilities

## **Complaints**



At the RNOH we pride ourselves on being a responsive organisation; as well as being told when we do things well, we also need to know when things don't go so well. You can help us by letting us know about a problem as soon as it happens.

Complaints

## **Confidentiality**



This page explains why personal information about you is collected at the RNOH, the ways in which such information could be used, and your rights under the Data Protection Act 1998.

Confidentiality

## **Share your story**



We want to hear from you, our patients and families – past and present, about your experiences at the RNOH. We're looking for stories about what went well, or what didn't go well so that we can understand where and how we need to make improvements.

Share your story

## **Staff Recognition Awards**



RNOH has the goal of becoming the best place to work in the NHS. We committed to this aspirational aim because we know that hospitals with the happiest staff have the best patient outcomes.

### Staff Recognition Awards

© Royal National Orthopaedic Hospital Trust, Brockley Hill, Stanmore, Middlesex HA7 4LP. Tel: 020 3947 0100