

# WiFi access

## Free Wi-Fi for RNOH patients and visitors

The RNOH are pleased to announce the launch of free Wi-Fi service: **NHS Free Wi-Fi**. This service is available across the RNOH Stanmore and Bolsover Street site for patients, visitors and staff.

## How do I connect to the WiFi service?

To use the service on your personal device please follow the instructions below:

1. On your device connect to the **NHS Free Wi-Fi** network
2. A logon page will appear.
  - For staff members use "**Staff Access**" - sign in with your network login details and click "**Login**"
  - If you are a patient, visitor or a contractor use "**Register as a Guest**" section and click "**Register**"
3. In the "I agree to the Acceptable use Policy" section, click on the grey tick and when this becomes highlighted, click "**Complete Registration**"
4. This will complete your connection and connect your device to NHS Free Wi-Fi.

## Who do I contact if I have any problems with the service?

This Wi-Fi service is provided free of charge and therefore with limited support. The IM&T Service Desk will provide support on a best endeavours basis to patients and visitors.

If any issues are encountered please contact the IM&T Service Desk on 020 8909 5719.

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