

Patient Group

The RNOH is committed to developing a culture of involvement and participation through receiving and listening to the opinions of its patients and the public and by offering the opportunity to get involved in the work of the hospital.

As part of this commitment, we run a Patient Group. The Group is an independent voluntary team of current and former patients, as well as interested members of the local community.

What does the Patient Group do?

The Patient Group helps to ensure that standards of patient care are met through:

- advocating the patient voice through patient interviews and ward visits
- taking part in patient experience improvement projects
- providing feedback and reviewing patient information
- contributing to specialist group meetings.

The Group meet monthly to discuss recent activities, hear from a guest speaker, and to decide upon future activities. They arrange service inspections to evaluate the standard of care and report their findings and recommendations to Trust Board – this helps to ensure that the patient voice is heard at the highest level.

Who can join the Patient Group?

We welcome applications from:

- current and former patients of the RNOH, aged 18+
- patient family members or carers.

We are especially keen to ensure the group reflects the diversity of our patients, and would encourage prospective members from all backgrounds and age groups.

Members need to be able to:

- commit to monthly meetings (usually held on Thursdays between 12:30-14:00)
- travel to and from the site independently
- be mobile enough to conduct ward and department visits
- be able to keep in touch via email

- complete a DBS check (the hospital will arrange this free of charge).

How can I get involved?

To apply, or for more information contact the Involvement Team:

Tel: 020 8909 5394

Email: rnoh.volunteering@nhs.net

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