

## Contact us

Main Hospital Switchboard:  
Telephone 020 3947 0100

To cancel or reschedule an appointment please use the relevant department appointment contact numbers.

**Stanmore Address:** *Brockley Hill, Stanmore, Middlesex, HA7 4LP*

**Stanmore opening times:** Monday – Friday, 08:00 - 19:00

**Bolsover Address:** *45 Bolsover Street, London, W1W 5AQ*

**Bolsover opening times:** Monday – Friday, 07:45 - 19:45

**General enquiries (NOT for referrals, or changes to appointments):** [rnoh.enquiries-sm@nhs.net](mailto:rnoh.enquiries-sm@nhs.net)

**If you wish to make a referral** please go to our [referrals page](#) for more information.

**Emergency Transfers**

### General enquiries:

**Bolsover Street general enquiries:**

Telephone 020 7391 4277 - This number does not deal with appointments. Please use the Appointment contact numbers (Outpatients).

**Commissioning:**

Telephone 020 8909 5579

Email [rno-tr.Commissioning@nhs.net](mailto:rno-tr.Commissioning@nhs.net)

**Communications:**

Telephone 020 8909 5349 / 5750 / 5569

**Complaints:**

Telephone 020 8909 5717 / 5439 / 5741

Email [rnoh.complaints@nhs.net](mailto:rnoh.complaints@nhs.net)

Complaints

**Foundation Trust:**

Email [rnoh.foundationtrust@nhs.net](mailto:rnoh.foundationtrust@nhs.net)

**Freedom of Information Act:**

Email [rnoh.foi-sm@nhs.net](mailto:rnoh.foi-sm@nhs.net)

**Fundraising office:**

Email [rnoh.fundraising@nhs.net](mailto:rnoh.fundraising@nhs.net)

Telephone 020 8909 5468 / 5362

**General enquiries (not for referrals or appointment changes):**

Email [rnoh.enquiries-sm@nhs.net](mailto:rnoh.enquiries-sm@nhs.net)

**Local Counter Fraud Specialist - Erin Sims:**

Telephone 020 3201 8000

Email [erin.sims@nhs.net](mailto:erin.sims@nhs.net)

**Patient Advice and Liaison Service PALS**

Telephone 020 8909 5439 / 5741

Email [rnoh.pals@nhs.net](mailto:rnoh.pals@nhs.net)

PALS (Patient Advice and Liaison Service)

**Pharmacy:**

Telephone 020 3947 0037

**Recruitment:**

Telephone 020 8909 5745

Email [rnoh.recruitment@nhs.net](mailto:rnoh.recruitment@nhs.net)

**Redevelopment office:**

Telephone 020 8909 5574

Email [rnoh.redevelopment.enquiries@nhs.net](mailto:rnoh.redevelopment.enquiries@nhs.net)

**Transport****Transport eligibility assessment:**

Telephone 080 0953 4138

**Transport vehicle scheduling queries:**

Telephone 080 0953 4138

**Volunteer Services:**

Email [rnoh.volunteering@nhs.net](mailto:rnoh.volunteering@nhs.net)

Telephone 020 8909 5394

**Work experience:**

Email [rnoh.workexperience@nhs.net](mailto:rnoh.workexperience@nhs.net)

Telephone [020 8909 5786](tel:02089095786)

See the [Work experience information](#) page

**Appointment contact numbers (Outpatients)****Arthroplasty Practitioners:**

Telephone [020 8909 5279](tel:02089095279)

**Bone Infection:**

Telephone [020 8909 5831](tel:02089095831)

Telephone [020 8385 3047](tel:02083853047)

**Chronic Pain:**

Telephone [020 3947 0043](tel:02039470043)

Email [rno-tr.chronicpainservice@nhs.net](mailto:rno-tr.chronicpainservice@nhs.net)

**Dexa Scanning:**

Telephone [020 8909 5476](tel:02089095476)

**Foot and Ankle:**

Telephone [020 3947 0050](tel:02039470050)

**Joint Reconstruction:**

Telephone [020 3947 0041](tel:02039470041)

**London Spinal Cord Injury Centre (LSCIC)****Appointments & General Enquiries:**

Telephone [020 3947 0045](tel:02039470045)

**Physiotherapy (LSCIC):**

Telephone [020 8909 5500](tel:02089095500)

**Occupational Therapy (LSCIC):**

Telephone [020 8909 5509](tel:02089095509)

**Metabolic Unit:**

Telephone [020 3947 0056](tel:02039470056)

Email [rno-tr.metabolicsecretary@nhs.net](mailto:rno-tr.metabolicsecretary@nhs.net)

**Neuro-urology:**

Telephone [020 8909 5593](tel:02089095593)

**Occupational Therapy:**

Telephone 020 8909 5820

**Orthotics (Stanmore):**

Telephone 020 8909 5418

Email [rnoh.orthotics@nhs.net](mailto:rnoh.orthotics@nhs.net)

**Orthotics (Bolsover Street):**

Telephone 020 7391 4225

**Outreach Team:**

Telephone 020 8909 5121

**Paediatrics:**

Telephone 020 3947 0046

**Peripheral Nerve Injury Unit (PNI):**

Telephone 020 3947 0051

**Physiotherapy:**

Telephone 020 8909 5820

**Pre-operative assessment:**

Telephone 020 8909 5630

Email [rnoh.pre-admissions@nhs.net](mailto:rnoh.pre-admissions@nhs.net)

**Prosthetic Rehabilitation:**

Telephone 020 8909 5505

**Psychiatry:**

Telephone 020 8909 5780

**Psychology:**

Telephone 020 8909 5381

**Rehabilitation:**

Telephone 020 3947 0043

**Rheumatology:**

Telephone 020 3947 0044

**Sarcoma:**

Telephone 020 3947 0041

**Scanning (Including CT, Fluoroscopy, MRI and Nuclear Medicine):**

Telephone 020 3947 0040

**Shoulder Unit & Upper Limb:**

Telephone 020 3947 0052

**Spinal Surgery / Spinal deformity:**

Telephone 020 3947 0053

**Tissue Viability:**

Telephone 020 8909 5879

**Urology**

Telephone 020 3947 0048

**X-Ray (Bolsover Street):**

Telephone 020 7391 4240

**X-Ray (Stanmore):**

Telephone 020 3947 0040

**Private Patient Services:**

**RNOH Private Care:**

All enquiries Tel: 0203 947 0049

Email ppu@rnohpu.com

Website: www.rnohprivatecare.com